



ODISHA GRAMEEN BANK

Information Technology Department

Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

Bid Number # GEM/2026/B/7184155 dated 05-02-2026

Amendment # 1 Dated 16-02-2026 - To select service provider for Facility Management Services for branch network maintenance and supply of additional materials, services through GeM.

All bidders are hereby informed that based on the discussion of Technical Committee Meeting held at Head Office of Odisha Grameen Bank, on date 16-02-2026, the response to queries submitted by all bidders are in Table # 2 and necessary amendments to bid document are provided in Table # 1.

Table # 1:

Sl.	Clause	Page	Existing Clause in ATC/Tender Document	Amendment
1	QCBS Criteria of ATC Document	#17	Average Annual Turnover on Services in FMS for the last 3 years	Average Annual turnover on services in FMS or AMC of network devices for last 3 years.
2	Commercial Bid Format		The bidder required to submit unit cost for each line item of the Table B: Additional Materials and services of commercial bid format	The bidder has to submit year wise evaluation price for the commercial format for table B: Additional Materials and services with year wise increment for each subsequent years should be capped maximum of 5 % of the 1st year prices of commercial bid format.
3	QCBS Criteria of ATC Document	#16	Active contract for FMS support in Banks in Odisha	Active contract for FMS support in PAN india.
4	Bid end date/time		20.02.2026 18:00:00	25.02.2026 18:00:00

Table # 2:

Sl.	Bid/ATC Section	Seller Query/Representation	Bank's Remarks
1	QCBS Criteria	Sir, We request you to amend the QCBS criteria to Average Annual turnover on services in FMS/AMC for last 3 years.	Amended: Please refer to Table# 1, Point# 1
2	Other	Sir, we request you to kindly amend to submit Year wise evaluation price for the Commercial format for table B:Additional Materials and Services	Amended: Please refer to Table# 1, Point# 2
3	QCBS Criteria(GST Registered Offices with minimum staffing in Odisha)	We request you to consider PAN India resources as these resources can be relocated anywhere PAN India basis.	No change in the Existing clause.

Sl.	Bid/ATC Section	Seller Query/Representation	Bank's Remarks
4	QCBS Criteria(Active contract for FMS support in Banks in Odisha)	We request you to consider PAN India Bank Customers We request you to consider PAN India resources as these resources can be relocated anywhere PAN India basis.	Amended: Please refer to Table# 1, Point# 3
5	QCBS Criteria (Total numbers of field engineers in Odisha are in on-roll of Bidder as on date of tender. Bidder shall submit the PF deposit documentary evidences of the engineers having the name of the bidder and the engineer's name.)	We request you to consider PAN India resources as these resources can be relocated anywhere PAN India basis. For purpose the of field Engineers we requested you to kindly consider IBM Authorised Service Partner engineers Located in East of India	No change in the Existing clause.